



Luxury Serviced Apartment Specialist Cheval Collection remains Safely Open for Business

Apartments focused on guest hygiene and safety



November 2020 In light of England's one month lockdown starting on 5 November, luxury serviced apartment provider [Cheval Collection](#) remains open for business and continues to welcome guests. Cheval Residences in London will remain open for those who reside at Cheval as their primary residence, key workers and those who cannot return home. Cheval has continued to operate throughout the global pandemic and has adapted procedures in line with government and health authority advice to maintain the highest level of cleanliness and hygiene, whilst offering the best service possible.

Cheval Collection's Residences all offer fully equipped kitchens and any shared on site spaces and facilities where there could be risk of contamination, such as gyms, will be closed across the London Residences. Any guest who chooses to, very easily, self-isolate in one of Cheval Collection's apartments can expect the full support of the residence and will be able to take advantage of a number of services including housekeeping on request (or a cleaning pack for those who wish to service their own apartment), coordination of any contactless deliveries chosen to be received and virtual direct contact with the concierge teams using Cheval's App (available for both Apple and Android devices).

George Westwell, CEO Cheval Collection, says: *'We have extensive hygiene and safety measures in place to ensure the continued safety of our guests and our staff, from temperature checks and hands free access to each building to installed Perspex screens at reception. Our team, as ever, are on hand to assist bespoke requests to ensure that our guests have the most comfortable stay, particularly in these new circumstances. Whilst England will move into a one month lockdown from 5 November, Edinburgh has moved into tier three status from 2 November. Our Residences in the Scottish capital also remain open for business, closely following government guidelines and implementing all precautionary measures necessary. At Cheval The Edinburgh Grand, The Register*

Club reopened from 2nd November with temporarily restricted opening hours. We look forward to continuing to look after our guests safely, securely and flexibly.'

Cheval Collection includes eight serviced apartment residences across London and three serviced apartment residences in Edinburgh, offering a stylish, spacious and self-contained alternative to hotels. Cheval Residences offers more than just a home and makes life blissfully easy for guests. Cheval Collection continues to work with both staff and guests to ensure stays are safe, enjoyable and secure.

For more information, please visit: www.chevalcollection.com

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Cheval Collection is an award-winning hospitality company specialising in high quality serviced apartments worldwide. The collection includes the Cheval Residences and Cheval Maison brands, as well as Cheval Partnership Sales, a one-stop service helping Cheval's clients book serviced apartments in cities around the world. Cheval Collection has extensive expertise and resource available to take on new projects, from inception to opening alongside support functions across the business, from technical services, operations and facilities management, to revenue and reservations, human resources and sales and marketing.

Twitter - @Cheval_Global

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